



Refund Policy

Membership fees enable our Club to provide you with the environment to play Football. Fees cover the cost of playing and training facilities, equipment, coaching, Football Victoria affiliation fees, referees fees, administration, insurances and uniforms.

Whilst ERFC makes every effort to find the right team for each player, there are times when this doesn't occur and de-registration is requested. As a club, we incur many costs at various stages throughout the season, and our refund policy is intended to ensure the club is not out of pocket due to refunding registration fees.

Players who register for the coming season but do not play part or all of the season may be entitled to a full or partial refund of their registration fees based on the reason for not playing. Our refund policy applies to all players.

Any possible consideration for a refund of fees for extenuating circumstances, can only be agreed to by the ERFC Committee, who will take into consideration the reason for the partial refund request and the expenses incurred by the Club. The decision by the Committee is final, any commitments made by other Club officials will not be accepted.

Full Refunds

- If we have been unable to place you into a team and no uniform has been issued, we will refund 100% of your registration fee including any deposit you may have paid. If uniform has been issued, a partial refund may be given.

Partial Refunds

- A partial refund may be issued in extenuating circumstances
- Where a partial refund is approved, the partial refund amount will be equal to the total registration fee paid minus the value of any uniform provided plus an administration fee to cover FFA/Football Victoria affiliation fees and club expenses.
- Were the Club has decided to move a player from JBNPL to a community team.

No Refunds

- Where a player's registration is withdrawn by the Club for a breach of the Club's Code of Conduct, no refund will be paid.

- If a player decides not to play anymore or decides to move to another club, no refund will be paid.
- All deposits for holding a place in a team are Non-Refundable.
- Registrations are not transferable between players
- If a player decides not to play JBNPL and move to a community team

A request for refund of fees must be sent to the club in writing to treasurer@elthamredbacksfc.org.au for Committee evaluation.